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measuring switching costs in it outsourcing services whitten, dwayne; wakefield, robin l. switching costs play a major role in managerial decisions to (dis ...

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measuring switching costs in it outsourcing services . dwayne whitten. texas a&m university. dwhitten@mays.tamu . robin l. wakefield. baylor university

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semantic scholar extracted view of "measuring switching costs in it outsourcing services" by dwayne whitten et al.

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switching it outsourcing suppliers: ... it services, palgrave macmillan, ... r. l. "measuring switching costs in it outsourcing

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how to measure real outsourcing success ... when it comes to cost savings, ... it services buyers are more likely to be disappointed with the innovation of their ...

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switching it outsourcing providers easier (and less ... partner with outsourcing consultancy information services ... it easier for outsourcing clients to switch?

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... 75–80 boo model for outsourcing e-government services lu jing-yun1;2; , ... whitten d, wakefield r l. measuring switching costs in it outsourcing services.

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... a partial least squares latent variable modeling approach for measuring ... measuring switching costs in it

outsourcing services. j strat inf sys 15 ...

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assessment of critical success factors ... outsourcing of it and business services is moving ... switching costs, ...

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without the distraction of having to run support services. ... cost certainty. an outsourcing contract at a fixed, ... dynamism is a measure of how

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measuring the roi of outsourcing. ... lower than expected cost ... says antonio russo from deloitte shared services and business process outsourcing ...

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but they should investigate all opportunities for outsourcing tangential processes like payroll services, ... "you need some measure of ... weighing the costs vs ...

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measuring switching costs in it outsourcing services. ... it outsourcing in insurance services: risk, creative contracting, and business advantage.

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a study of performance measurement in the ... of performance measurement in the outsourcing ... on performance measurement in the outsourcing ...

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the benefits and risks of outsourcing ... that outsourcing services providers are ... upfront transition costs generally result in outsourcing contracts ...

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outsourcing and the ... services provided; hr competencies ... study found the services could be provided more cost effectively internally.

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[article]-outsourcing best ... the vendor and it. the costs of outsourcing are ... offering outsourcing services and outsourcing it services is a ...

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article on outsourcing manufacturing shows that outsourcing doesn't reduce total cost and thwarts 6 out of 8 cost reduction ... measure, and thus control all the ...

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care only about whether the outsourced it services . price competition in it outsourcing with ... switching costs and ... to measure the value and cost of ...

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it outsourcing as a phenomenon is ... when outsourcing it services or capabilities the company will hand ... poor service or considerable switching costs for the ...

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... in terms of recouping your initial investment when you switch to outsourcing. ... over production costs; here are some lessons on outsourcing. ... bdc ...

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portability and new ways of measuring things are driving a different dynamic in ... switching it outsourcing providers is ... the services we provide to our ...